

QUALITY POLICY

Our quality objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost effective manner.

To achieve this objective we will:

- Establish and maintain a Quality Management System in accordance with AS/NZS ISO 9001.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Provide adequate resources to continually review and improve our business process.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.

Michael Finnegan Chief Executive Officer

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